

PROFESSIONAL SERVICES CATALOGUE

OUR CIVIL SOCIETY ACTORS

2026-2027



Tailor-made programmes, specific to each country and sector of intervention

Overview

Skill Development

All local and regional authorities, in every country, operate in accordance with guidelines, development policies and strategic plans. They are constantly evolving to keep pace with – or even drive – adaptation to economic, social and environmental circumstances. In critical situations, the immediate priority will be survival and logistical arrangements to meet basic needs (shelter, food and medical care). In the event of violence, the police and the armed forces play a vital role.

Public, private and voluntary sector organisations must ensure they have the necessary skills to tackle these challenges together.

EUROBOGEN is a partner for clients and funding bodies that run skills development programmes for their staff. We design skills assessments and oversee their implementation. A training programme in team management and skills development generally lasts 10 months.

Good governance

In so-called ‘emerging’ and ‘developing’ countries, fundamental skills relating to the governance of institutions – their structures and organisation – are necessary to enable greater participation in national and international economic flows and, consequently, a distributive return to their populations. At a local level, these same skills can greatly improve the lives of communities, as the management of land, tools and people in micro-enterprises or agricultural cooperatives applies the same principles of good governance as those used by state-level land managers.

EUROBOGEN is a partner in transferring knowledge, ensuring practical application and fostering the long-term embedding of good governance for various stakeholders in society, for the benefit of the people they aim to serve. It is this whole range of activities that is referred to as the capitalisation of knowledge and skills.

Sustainable development

These areas of expertise (policies, principles, strategies, plans, projects, operations, implementation and evaluations) form part of a sustainability policy. Tools such as the Global Compact, the 17 Sustainable Development Goals, the ISO 26000 standard, the GRI criteria and other methodological frameworks are used to ensure that these initiatives contribute to sustainable economic, social and environmental development.

Formations

EUROBOGEN puts this expertise into practice primarily through three areas: consultancy, training and evaluation. In terms of training, EUROBOGEN’s consultants develop learning programmes tailored to the circumstances of each country. These programmes are translated into all languages.

Evaluation

Project evaluation

An evaluation may be carried out halfway through or at the end of a project. On an ongoing basis, this is known as monitoring. An impact evaluation examines the situation several months, or even several years, after the project has ended. An evaluation is also planned in advance, with its objectives, key indicators and criteria for change, the evidence required, and the methods for collecting, processing, interpreting and presenting this evidence to decision-makers all incorporated from the outset.

Aid and development projects

EUROBOGEN is a certified project evaluator. It's experience covers aid and development projects, for example in Nepal, Kenya, Bangladesh, Brazil and Mexico, as well as in India, Bolivia and the Philippines. His clients are international NGOs, foundations and associations that outsource evaluation to obtain an external perspective on the relevance and good governance of the projects they also fund.

Programmes

EUROBOGEN assesses change programmes being implemented within NGOs and other organisations. Innovation, improvement and mobility programmes require support – consultancy – to assess, as the process unfolds, the underlying principles and the actual effects of the intended change.

Qualitative & Quantitative

The evaluation methods cover both qualitative and quantitative approaches. The evaluation process includes: questionnaires, interviews, focus groups, official visits and open discussions, as well as mystery visits for observation. The participatory approach uses debates, dialogues and meetings to understand perceptions, skills and actions. Tools such as the logical framework facilitate monitoring and evaluation. The quantitative aspect involves data collection based on selected criteria, the compilation of statistics, and the presentation of typologies and maps according to themes of interest (actions, stakeholders, movements, trends). The evaluation report enables the client to understand the situation on the ground, the current challenges and whether their programme or project needs to adapt to new circumstances.

ISO 26000

EUROBOGEN is certified to carry out ISO 26000 (AFNOR) assessments and offers its services to organisations to help them prepare for the standard, undertake a tailored assessment or implement a systematic and consistent monitoring programme to achieve official recognition.

Training in evaluation

EUROBOGEN's consultants deliver training modules on evaluation to enhance the methodological skills of staff across all organisations.

Formation

MANAGEMENT

- Conflict management and mediation
- Intercultural management
- Project management
- Performance management
- Change management
- Line and cross-functional management
- Human resources management in the workplace
- Leadership
- Corporate social responsibility (CSR, ESG, GRI, ISO 26000)
- Social entrepreneurship and the social economy
- Resilience of frontline teams
- Working with developing countries, during times of crisis and in post-conflict situations
- The fundamentals of diplomacy: diplomatic agendas, economic and cultural diplomacy
- 360° ethics

COMMUNICATION

- Active listening
- Intercultural and intergenerational communication within an organisation committed to diversity
- Effective meetings
- Successful presentations
- Crucial conversations
- Writing impactful speeches
- Working with the press
- Learning foreign languages

TEAM MANAGEMENT

- Assemble the team and draw up its charter
- Launch the project and set out the key elements (theory of change, logical framework, indicators, etc.)
- Dealing with dilemmas and mediating conflicts
- Facilitating consortium meetings
- Leading difficult debates and dialogues: negotiation
- Project closure and lessons-learned session
- Training of trainers (in facilitation, mediation, training and mentoring)

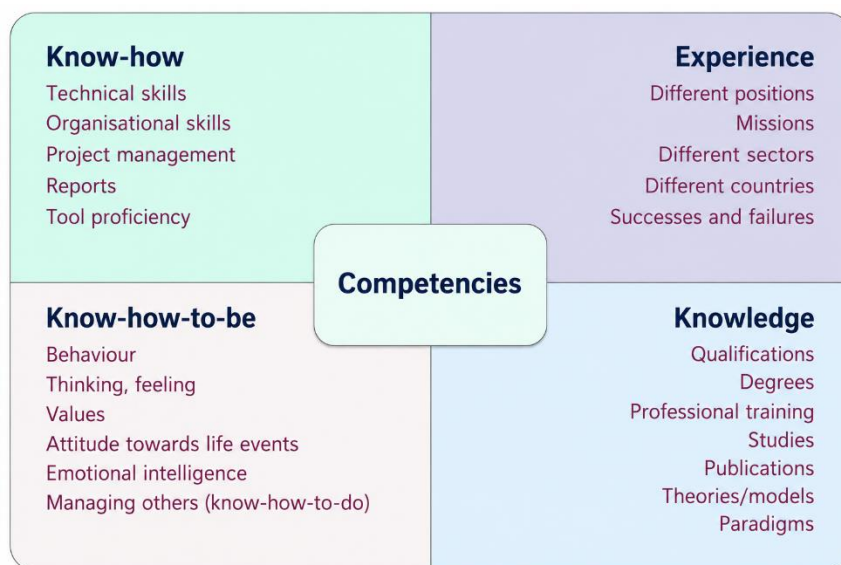
METHODOLOGY

- Evaluation and monitoring
- Theories of change and logical frameworks
- Time management / Managing oneself and others
- Qualitative and quantitative methods
- Typography and cartography
- The learning organisation
- Facilitating large groups: Word Cafés, Hackathons, Scenario Planning
- Strategic retreats

LE DEVELOPPEMENT PERSONNEL

- Achieving success in one's professional activities and relationships
- Self-confidence
- Overcoming biases and prejudices
- Stress management
- Handling feedback effectively
- Coaching
- Empathetic leadership for wellbeing at work

PREPARATION OF SKILLS ASSESSMENTS



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Peace Consultancy

To promote the emergence of peaceful and inclusive societies committed to the goals and means of sustainable development..

In partnership with international organisations, governments and businesses, EUROBOGEN develops and implements programmes for change to contribute to peace. We are committed to SDG 16 – Peace, Justice and Strong Institutions.

This work is carried out internationally, particularly in vulnerable regions and during post-conflict phases. Activities include providing psychosocial support to communities, building basic capacities to (re)develop the local economy, establishing cooperatives and social enterprises, and facilitating dialogue between groups emerging from a history of mutual suffering. We run training programmes for trainers and tutors who will then disseminate, in schools and universities, teaching on the conditions necessary to consolidate peace.

PeacEd

The PeacEd component refers to 'Peace Education'. It serves as a forum for educators specialising in peace to come together and update materials that teach peace-building in a wide range of fields, particularly in education (primary, secondary, tertiary and vocational training). If a company or institution wishes to strengthen its Corporate Social Responsibility (CSR) through activities directly linked to peace, EUROBOGEN offers projects, dashboards, indicators and evaluation methods to ensure that the impact of these activities genuinely contributes to increasing peace in the chosen field.

Training

Seminars and workshops equip professionals from all sectors with practical tools and skills for peacebuilding. Structured around flexible modules, the full programme leads to a PeaceAbility (EUROBOGEN) Peacemaker certification. The modules cover, amongst other things: historical and systemic analysis of a complex situation, the psychology of extremes, the conflict life cycle, resilience, communication, advocacy, facilitating peace conferences, mediation and the evaluation of interventions.

Guidance & Evaluation

In cooperation with the governments of emerging and developing countries, particularly in regions that have suffered and continue to suffer from conflict, EUROBOGEN's consultants support stakeholders in the areas of human resources development, education, good governance, social equity and local economic development. Two publications are the result of a decade of research and work on these issues in Nepal: *Nepal, Zone of Peace* (2011) and *Schools as Zones of Peace* (2016).

Partnerships

Establishment of consortia

EUROBOGEN builds links between different organisations that join forces to carry out a development project. Acting as mediators, intermediaries, managers and evaluators, our consultants support the implementation of programmes jointly agreed upon by the stakeholders. This support includes identifying suitable partners, organising the kick-off meeting, managing relations between the parties, and monitoring and evaluating the project's impact.

Stakeholders come from the private, public and voluntary sectors, as well as from the world of philanthropy. They come together to design and implement an aid or development programme. Some projects are emergency-based or focus on sustainable development. They take place in the southern hemisphere or are cross-border in Europe or its 'neighbourhood', such as the countries of the Caucasus and the Mediterranean.

EUROBOGEN It also brings together initiatives relating to local philanthropy, regional development and corporate social responsibility, in line with one of the seven core issues of ISO 26000: Commitment to communities and local development.

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